



## Coming December 4<sup>th</sup> things are changing for the BETTER at ACFCU!

### Appalachian Community Federal Credit Union Systems Conversion: Information & Necessary Steps to Take

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#### **ATTENTION: All myACFCU Online Users**

ACFCU is upgrading our data system and myACFCU Online to bring you a BETTER experience, and we ask for your patience as we take the final steps.

#### **Here's what you need to know – ACFCU System Upgrade Schedule:**

**Nov. 28:** (Thanksgiving): CLOSED

**Nov. 29:** ("Black Friday"): OPEN

**Dec. 2 & 3:** CLOSED for final system testing

**Dec. 4:** OPEN regular hours at all locations

For the past several months, your ACFCU Team has been pulling out all the stops to bring you a better experience at **myACFCU Online**. Our new **myACFCU Online** is easier and even more secure. **We know you'll love it!**

**EFFECTIVE DECEMBER 4:** For all Members currently using **myACFCU Online Bill Pay & Banking**, you will need to re-register and set up your bill payment account and payment information. In order to provide more security, we will not be carrying over current member account and bill information. **\*\*Please perform this bill set up as soon as possible on 12/4 to ensure your bills are paid on time\*\***

We realize this is a one-time hassle. But we thought it was more important to provide maximum security for years to come and we hope you agree!

You may contact Member Communications by emailing them at [membercommunications@myacfcu.org](mailto:membercommunications@myacfcu.org), calling 800-378-3778, or stopping by your favorite branch. We are here to help make this as easy as possible!

**Thank you!**  
**Your ACFCU Team**